

# AGADESAL

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## Wedding Dress Cleaning & Preservation Terms and Conditions

### 1. Service Provider & Scope

- **Service:** This agreement covers the optional professional cleaning and long-term preservation of the customer's wedding dress, to be performed *after* all alteration services by AGADESAL.
- **Third-Party Specialist:** The Cleaning & Preservation service is performed by a qualified, third-party specialist company. AGADESAL acts solely as the facilitator and liaison for this service.
- **Customer Responsibility:** The customer is responsible for ensuring the wedding dress is in a condition suitable for cleaning. This includes removing any loose items such as flowers, ribbons, or other embellishments that may be damaged during cleaning.

### 2. Pricing & Payment

- **Standard Cost:** The standard fee for the Cleaning & Preservation service is **\$450**.
- **Early Bird Discount:** An early bird discount price of **\$350** will be applied if the customer commits to and pays for the Cleaning & Preservation service at any time during their alteration journey with AGADESAL.
- **Payment Due:** The full payment for the Cleaning & Preservation service is due in full at the time the customer commits to the service.
- **Payment Methods:** We accept cash, Zelle, and card payments. A 3% transaction fee will be applied to all card payments.

### 3. Service Disclaimer & Customer Release of Liability

- **No Guarantee on Stains/Damage:** AGADESAL does not guarantee the complete removal of every stain, nor does it guarantee the long-term efficacy or results of the preservation service. The third-party cleaner may prioritize fabric preservation and may not proceed with efforts to remove a stubborn stain if it poses a risk of damage.
- **Risk of Minor Damage:** The customer acknowledges that despite careful handling, there is a slight risk of minor damage, such as snags, tears, or color fading, during the cleaning process.
- **Customer Release of Liability (Third-Party Service):** The customer explicitly agrees to **release AGADESAL from any and all responsibility and liability** regarding the quality, outcome, or execution of the Cleaning & Preservation service performed by the

third-party company. The customer agrees that AGADESAL is not liable for any dissatisfaction, damage, or issues arising from the third party's work. Any claims or disputes regarding the cleaning or preservation service must be directed solely to the third-party company.

#### **4. Agreement and Acceptance**

- **Acceptance:** By proceeding with the Cleaning & Preservation service, the customer acknowledges and agrees to these Terms and Conditions.