

CUSTOM DRESS CONTRACT

DESIGN & COLLABORATION

- **Initial Consultation:** During your initial consultation, we will discuss your vision, preferences, and pricing. We will exchange and modify ideas until a final design is agreed upon, covering fabric choices, colors, dress styles, embellishments, and accessories.
- **Design Brief:** Following your consultation, you will receive a detailed design brief for your review.
- **Design Changes:** Designing and consulting on custom dresses is a collaborative process that may require minor changes. Please communicate any desired changes as soon as possible (within three days) to allow us to accommodate your request.
- **Scope of Changes:** Please be aware that changes can only be made if they are within the scope of the original design agreed upon by both parties and within the approved price point.
 - Minor changes can typically be done at no additional cost.
 - Major changes requiring additional materials and/or labor will need mutual agreement, may result in additional costs, and could lead to time delays. A formal alterations form with a deadline for submitting changes will be drawn up. All changes are subject to the designer's discretion.
- **Originality:** Aga does NOT duplicate or recreate dresses. While you may provide photos of other gowns for inspiration, Aga will design a one-of-a-kind gown tailored to your unique measurements.
- **Right to Discontinue:** At any time, for any reason, Agadesal retains the right to discontinue working on your gown.

PROCESS & APPOINTMENTS

- **Studio Location:** All appointments take place at the Agadesal studio.

- **Guests:** You are welcome to bring guests; the studio comfortably accommodates up to two guests.
- **Children Policy:** Due to liability reasons concerning hot and/or sharp equipment present in the studio, children under the age of 10 are strictly not allowed. Small children must be watched AT ALL TIMES.
- **What to Bring:** Please bring the exact shoes and undergarments you will be wearing to all your appointments. If you are wearing accessories that will impact the fit of the gown, it is essential you bring them as well.
 - Failure to bring these items, resulting in an additional fitting, will incur an additional charge of \$75.
- **Custom Wedding Dress Stages:** The three custom wedding dress design stages require 3+ months:
 - Stage 1: Design Consultation & Design Brief.
 - Stage 2: Design edit, Measurements & Fabric Sourcing.
 - Stage 3: Prototype Adjustments & Gown Production.

INVOICES & PAYMENT

- **Estimate & Deposit:** Following your consultation, you will receive an estimate along with your Design Brief. A 50% deposit is due to begin production.
- **Consultation Fee:** The cost of the consultation (\$250) will be applied to the total cost of your gown if you decide to move forward, but it is non-refundable for any reason.
- **Payment Increments:** The remainder of the balance will be due in increments at the end of each appointment.
- **Accepted Payments:** Accepted forms of payment are Zelle (hello@agadesal.com), cash, and card (with a 3% transaction fee).
- **Additional Costs:** Should additional requests or alterations be made that were not originally included in your invoice, these will incur additional costs.
- **Rush Orders:** Rush orders may incur an additional fee.

- **Shipping:** Client is responsible for any shipping costs.
- **Gown Release:** The dress will only be released to the client after full payment is made.

ALTERATIONS

- **Custom Garments:** Agadesal Co garments are custom, and in most cases, alterations are covered in the price of the dress.
- **Fittings:** It is customary to have two or more fittings leading up to the garment's completion.
- **Outside Work:** Agadesal does not cover any alteration costs for work that has been done by an outside tailor.
- **Body Measurements:** Body measurements must be maintained throughout the dressmaking process. Changes in measurements that result in additional alterations will incur an additional cost.

FLEXIBILITY

- Aga does her absolute best to honor appointment times.
- Aga does not have sewing assistants or other seamstresses working for her, ensuring the highest quality workmanship and perfect fit of your garment.
- As your master seamstress, Aga conducts all your fittings, all your sewing, your pickup, and any administrative work related to altering and customizing your gown.
- Aga retains the right to change any appointment due to illness or unforeseen circumstances.

STRICT TARDINESS & NO-SHOW POLICY

- **Rescheduling:** If you need to reschedule your appointment, please do so at least 48 hours before your scheduled fitting. Please allow for traffic, especially if you are traveling from the city.
- **Late Arrival:** Arriving inside the studio 10 or more minutes late will result in needing to reschedule at an additional cost of \$75.
- **Last-Minute/Day-Of:** Last-minute or day-of appointment rescheduling will result in a \$75 fee.
- **No-Show:** Failure to attend your fitting without any notice will result in a \$75 fee.

- **Storage Fee:** Failure to communicate and reschedule or pick up your gown after missing your appointment will result in a \$50-\$100 storage fee per week.

VISITOR ETIQUETTE

- **Studio Respect:** Please respect the design studio – NO SHOES ON FURNITURE (this also applies to shoes not yet worn outside).
- **Food & Liquids:** Be careful with liquids and food on the furniture. Any damage or spillage of any kind will result in a cleaning/repair fee, with a minimum of \$50.

ADDITIONAL SERVICES

- Agadesal provides an array of services, including:
 - Formal dress alterations (e.g., bridesmaid and mother-of-the-bride alterations).
 - Custom veils.
 - Day of Dressing.
 - Gown cleaning and preservation.
- If you are interested in Day of Dressing, please inquire early as these services book quickly.

PRIVACY POLICY

- **Design Ownership:** The dress design belongs to Agadesal Co. The sketch cannot be used for any other purposes or redistributed/used with any other company.
- **Personal Information:** Agadesal will not give away any personal information to a third party.
- **Marketing Use:** Agadesal will document the dressmaking progress with photos that may be used for marketing purposes. Images may appear on the company's website and/or social media.

PHOTOS

- Photos are NOT allowed in the showroom during fittings.
- Professional photoshoot opportunities will be available upon the pickup of your gown.

CANCELLATION & WITHDRAWAL POLICY

Should a client decide to withdraw from the custom dress process, the following will apply:

- **Materials:** Any materials not yet cut into will be returned to the client.
- **Refund:** The client will receive a refund for the remaining balance after deducting the cost of labor already expended on the gown.
- **Intellectual Property & Progress:** AGADESAL retains the rights to all patterns created for the gown, as well as any progress already made on the garment.
- **Partial Gowns:** Partially completed gowns will not be released to the client. The options are to either:
 - Withdraw from the process and receive a partial refund as outlined above, forfeiting the partially made gown.
 - Continue with the custom dress process, allowing AGADESAL to complete the work, and pay the remaining balance upon pickup.
- **Pre-Fabric Purchase Termination:** If the request to terminate the Contract is made before the fabric is purchased, a refund, minus the cost of any materials purchased, will be returned to the Client.
- **Non-Refundable Items:** Consultation fees, fabrics, and material costs are non-refundable.
- **Project Holds/Abandonment:**
 - Should production be put on hold past six months, a new contract may be drafted based on new terms and current pricing.
 - Projects left in the studio past six months with no contact from the client may be considered abandoned and become the property of Agadesal. Such projects may require a new contract and be considered a new project with a new non-refundable deposit.

SIGNATURES

- This contract may be agreed to electronically or signed in hard copy
- If signed in hard copy, it must be returned to the Business for valid record
- Electronic agreements count as original for all purposes